

Learn More About Scripta, Your New Prescription Savings Benefit

Answers to Frequently Asked Questions

What is Scripta?

- Scripta is a prescription drug benefit that saves you money on your prescriptions. It's available to Workmates and their dependents who are enrolled in a Workday Cigna or SimplePay Health medical plan, at no cost.
- With Scripta, you can compare prescription prices and view all the potential ways to save on your prescriptions, anywhere, anytime. You choose how to save.
 - E.g., Saving could be as easy as: Staying on your current medication and using a coupon or filling at a cheaper pharmacy. Getting a new prescription for a different dosage or form (i.e. gel vs. cream). Or switching to a generic or proven alternative, if your doctor agrees.
- Scripta is NOT a pharmacy or a prescription drug plan. It works in conjunction with your existing CVS Caremark plan and you do not need to make any benefits enrollment changes.

Who is Scripta?

- Scripta was founded more than a decade ago by doctors, and pharmacists, who are on your side. Their only goal is to help you get The Right Meds at The Best Price™.
- Oftentimes, doctors don't know how much a drug will cost you when they write a script. With Scripta, you can have better informed conversations with your doctor and together you can make smart decisions for both your health, *and* your wallet.

How does Scripta work?

- Scripta partners with our prescription drug plan to see if you and/or your dependent(s) could be getting better prices on your prescriptions. If you could be, you'll each receive Scripta Personalized Savings Reports.
 - If applicable, these reports will be sent at least quarterly by U.S. mail, or you can choose to receive them electronically, on a monthly basis, when you create your Scripta account.
 - You will also have 24/7 access to your Savings Reports via the Scripta app or web portal.

- Your savings reports will list your recent prescriptions, show lower-priced options available, and detail next steps on how to save for each savings method.
 - If you need a new prescription from your doctor, you can use the “Help Me Switch” tool in the Scripta app.
- If you have high pharmacy expenses, you may also hear from a Scripta pharmacist or member advocate who can discuss your savings report and help you save.

How much can I save?

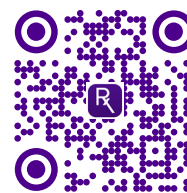
- With Scripta, you can save hundreds or even thousands of dollars each year on your prescriptions—some patients have even saved up to 100% on their out-of-pocket costs for certain medications.
 - The best way to see your most current savings opportunities is to download the Scripta app. In the app, you can also look up new medications, get exclusive savings offers, including coupons, and learn more about your medication options.

How do I get started?

It's easy as 1-2-3:

1. [Download our Scripta Insights app](#) or visit members.scriptainsights.com to create your account and see your full report
2. Get your in-app exclusive savings! Or discuss a switch on your report with your doctor or pharmacist
3. Fill at your suggested pharmacy & save

Get the Scripta app



scan me

Why don't I have a savings report?

- If you don't have a savings report, you're likely not taking any prescriptions or you're already getting the best prices on your medications. However, drug prices change, and new drugs come to market all the time. Check the Scripta app regularly for savings and before filling any new scripts.

How do my dependents use Scripta?

- **Eligible dependents ages 18 and older:** Can easily create their own account in the Scripta app or web portal to view their prescription savings (see “How do I get started?” above).
 - Tip: As the primary member, you can also invite your dependents to use Scripta from the “Settings” section of your account.
 - **Eligible dependents under age 18:** Cannot create their own account; however, parents can use the search tool in their Scripta account to look up prescription pricing and options for their children.

Do I have to change my medication if one is available at a lower price?

- No. Scripta is a completely voluntary benefit. We do hope you will take advantage of this benefit to keep more of your hard-earned money. You choose how to save.

How does Scripta protect my information?

- Your Scripta savings reports are completely confidential. Scripta is HIPAA compliant, so you can trust that your personal health data will remain private and protected.

How do I opt out of communications from Scripta?

- You can easily go paperless or manage your communications preferences in the “Settings” section of the Scripta app or web portal.

I have additional questions, who can I contact?

- Contact Member Support via live chat in the Scripta app or web portal, at (866) 572-7478 or help@scriptainsights.com Monday - Friday from 9:00 a.m. to 5:00 p.m. ET.



**PURPLE means
RX SAVINGS.**